



National Finance Center Customer Notification

Date of Notification: March 23, 2011

Subject: NFC *EmpowHR* USDA System Issues Resolved

Database/Customer(s) Affected: NFC *EmpowHR* USDA

Dear Customer:

This notification is a follow-up to a notice issued earlier stating that the *EmpowHR* USDA application was unavailable. The issue has been resolved and the application is now available. There is no action required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. If you have any questions regarding this notification, please contact the *EmpowHR* Help Desk at 1-888-367-6955 or via email to NFCEMPOHR@USDA.GOV.

DRA/M6-11-079

“Tip of the Week”

For the agencies whose W-2 information is not written to the Reporting Center, authorized agency personnel should submit a written inquiry through the Special Payroll Processing System (SPPS) Web for their current or separated employees who have not received W-2's for 2010. No NFC organization will process telephone, e-mail or faxed requests for W-2's.